



CivicPlus

302 South 4th St. Suite 500
Manhattan, KS 66502
US

Quote #:

Q-25918-2

Date:

5/27/2022 1:20 PM

Expires On:

8/25/2022

Product:

CivicGov

Client:

Saint Joseph MO - CivicGov

Bill To:

Saint Joseph MO - CivicGov

SALESPERSON	Phone	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Beau Hendrix	x	beau.hendrix@civicplus.com		Net 30

CivicGov - Statement of Work

QTY	PRODUCT NAME	DESCRIPTION	PRODUCT TYPE	TOTAL
1.00	CivicGov Business Licensing Annual	CivicGov Business Licensing Annual	Renewable	USD 8,000.00
1.00	CivicGov Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	Renewable	USD -4,000.00
1.00	CivicGov Business Licensing	CivicGov Business Licensing	One-time	USD 2,000.00
1.00	CivicGov Fire & Safety Inspections Annual	CivicGov Fire & Safety Inspections Annual	Renewable	USD 8,000.00
1.00	CivicGov Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	Renewable	USD -4,000.00
1.00	CivicGov Fire & Safety Inspections	CivicGov Fire & Safety Inspections	One-time	USD 2,000.00
1.00	CivicGov Code Enforcement Annual	CivicGov Code Enforcement Annual	Renewable	USD 8,000.00
1.00	CivicGov Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	Renewable	USD -4,000.00
1.00	CivicGov Code Enforcement	CivicGov Code Enforcement	One-time	USD 2,000.00
1.00	CivicGov Planning & Zoning Annual	CivicGov Planning & Zoning Annual	Renewable	USD 8,000.00
1.00	CivicGov Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	Renewable	USD -4,000.00
1.00	CivicGov Planning & Zoning	CivicGov Planning & Zoning	One-time	USD 2,000.00
1.00	CivicGov Permitting Annual	CivicGov Permitting Annual	Renewable	USD 8,000.00
1.00	CivicGov Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	Renewable	USD -4,000.00

QTY	PRODUCT NAME	DESCRIPTION	PRODUCT TYPE	TOTAL
1.00	CivicGov Permitting	CivicGov Permitting	One-time	USD 2,000.00
6.00	CivicGov Additional Data imports (historical records, building/suite data, contractor data, 3rd party codes, etc.)	CivicGov Additional Data imports (historical records, building/suite data, contractor data, 3rd party codes, etc.)	One-time	USD 6,000.00
1.00	GIS ESRI RESTful Integration: initial endpoint (land + building layer) Annual	GIS ESRI RESTful Integration: initial endpoint (land + building layer) Annual	Renewable	USD 2,000.00
1.00	CivicGov Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	Renewable	USD -1,000.00
1.00	GIS ESRI RESTful Integration: initial endpoint (land + building layer)	GIS ESRI RESTful Integration: initial endpoint (land + building layer)	One-time	USD 500.00
1.00	CivicGov ICC Code Integration Annual	CivicGov ICC Code Integration Annual	Renewable	USD 3,000.00
1.00	CivicGov Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	Renewable	USD -1,500.00
1.00	CivicGov ICC Code Integration	CivicGov ICC Code Integration	One-time	USD 750.00
1.00	CivicGov Mobile App (Offline Inspections) Annual	CivicGov Mobile App (Offline Inspections) Annual	Renewable	USD 3,000.00
1.00	CivicGov Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	Renewable	USD -1,500.00
1.00	CivicGov Mobile App (Offline Inspections)	CivicGov Mobile App (Offline Inspections)	One-time	USD 750.00
1.00	GIS ESRI RESTful Integration: additional endpoint/layer Annual	GIS ESRI RESTful Integration: additional endpoint/layer Annual	Renewable	USD 500.00
1.00	CivicGov Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	Renewable	USD -250.00
1.00	GIS ESRI RESTful Integration: additional endpoint/layer	GIS ESRI RESTful Integration: additional endpoint/layer	One-time	USD 125.00
1.00	GIS ESRI RESTful Integration: additional endpoint/layer Annual	GIS ESRI RESTful Integration: additional endpoint/layer Annual	Renewable	USD 500.00
1.00	CivicGov Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	Renewable	USD -250.00
1.00	GIS ESRI RESTful Integration: additional endpoint/layer	GIS ESRI RESTful Integration: additional endpoint/layer	One-time	USD 125.00
1.00	GIS ESRI RESTful Integration: additional endpoint/layer Annual	GIS ESRI RESTful Integration: additional endpoint/layer Annual	Renewable	USD 500.00

QTY	PRODUCT NAME	DESCRIPTION	PRODUCT TYPE	TOTAL
1.00	CivicGov Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	Renewable	USD -250.00
1.00	GIS ESRI RESTful Integration: additional endpoint/layer	GIS ESRI RESTful Integration: additional endpoint/layer	One-time	USD 125.00
1.00	GIS ESRI RESTful Integration: additional endpoint/layer Annual	GIS ESRI RESTful Integration: additional endpoint/layer Annual	Renewable	USD 500.00
1.00	CivicGov Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	Renewable	USD -250.00
1.00	GIS ESRI RESTful Integration: additional endpoint/layer	GIS ESRI RESTful Integration: additional endpoint/layer	One-time	USD 125.00
Total Investment - Year 1			USD 43,500.00	
Annual Recurring Services - Year 2			USD 52,500.00	

Total Days of Quote:365

1. This Statement of Work ("SOW") shall be subject to the terms and conditions of the CivicPlus Master Services Agreement located at <https://www.civicplus.com/master-services-agreement> ("MSA"), to which this SOW is hereby attached as the Statement of Work. By signing this SOW, Client expressly agrees to the terms and conditions of the MSA throughout the Term of this SOW.
2. This SOW shall remain in effect for an initial term equal to 365 days from date of signing ("Initial Term"). In the event that neither party gives 60 days' notice to terminate prior to the end of the Initial Term, or any subsequent Renewal Term, this SOW will automatically renew for an additional 1-year renewal term ("Renewal Term"). The Initial Term and all Renewal Terms are collectively referred to as the "Term".
3. The Total Investment - Year 1 Fees shall be invoiced as follows:
 - a. Upon signing of this SOW – one half (50%) of the Total Investment - Year 1 Fees;
 - b. The earlier of 6 months from signing or upon completed implementation – the remaining half of the Total Investment - Year 1 Fees.
4. Annual Recurring Services shall be invoiced on the start date of each Renewal Term. Annual Recurring Services, including but not limited to hosting, support and maintenance services, shall be subject to a 5% annual increase beginning year 2. Client will pay all invoices within 30 days of the date of such invoice.
5. CivicPlus shall not be liable for the accuracy, content, interpretation or use of the Services provided in association with this Agreement.
6. Client understands and agrees that CivicGov is not intended to collect or store any credit card information, financial information, or protected health information and that Client shall not collect or store any such information in CivicGov. For the sake of clarity, CivicGov is not PCI DSS or HIPAA compliant, and Client shall not use it for PCI DSS or HIPAA purposes.
7. **If** Client uses the CivicGov integration with CivicPlus Pay, then Client may take online credit card payments for certain services or products they provide via CivicGov. As such, through CivicPlus Pay, CivicPlus facilitates an automated process for redirecting credit card payments to Client's chosen payment gateways / merchant account processors. For

card payments, CivicPlus will redirect any payments processing to the Client's merchant account processor gateway, and the merchant account processor gateway presents the payment form page and processes the card payment. CivicPlus does not transmit, process or store cardholder data and does not present the payment form. CivicPlus implements and maintains PCI compliant controls for the system components and applications that provide the redirection services only.

8. For the purposes of obtaining merchant account services through CivicPlus Pay, Client may choose to utilize the designated merchant account for CivicGov through an integrated partnership with a merchant provider that is within CivicPlus's network ("Partner Network"). In the event Client chooses a merchant account from the Partner Network ("Integrated Partner"), Client will enter into a merchant account such Integrated Partner. Such agreement's terms and conditions will solely enure to the benefit and obligation of Client; CivicPlus shall not be a party to such agreement. In the event Client chooses an Integrated Partner merchant account provider, CivicPlus will provide Client and Integrated Partner contact information to the other party for contracting purposes, and shall integrate the Integrated Partner merchant account system at no additional charge to Client. If Client desires to use an integrated merchant account processor gateway besides one of the Integrated Partners designated as members of the Partner Network, CivicPlus will provide Client with a list of approved processors and an integration fee will be charged to Client. Client agrees to assume responsibility for ensuring execution of a merchant account contract with Client's select merchant account provider, to comply with all terms and conditions of such contract and pay all fees required to maintain the services. Client acknowledges that the fees set forth in this SOW do not include any transaction, processing or other fees imposed by Client's merchant account processor. Client is fully responsible for their relationship with their selected processor. In no event will CivicPlus: (i) take part in negotiations, (ii) pay any fees incumbent on the Client or merchant account, or (iii) acquire any liability for the performance of services of any chosen merchant account processor, including those in the Partner Network. Client acknowledges switching to a different merchant account processor after signing this SOW may incur additional fees and require a written and signed modification to this SOW. Client shall continue to be responsible for negotiating and executing any merchant account agreement as described herein for any additional merchant account processor changes.

9. Client understands and agrees that CivicPlus is not liable for any failure of service or breach of security by any merchant account processor gateway provider selected by Client, whether such provider is an Integrated Partner or not.

Signature Page to Follow.

Acceptance

By signing below, the parties are agreeing to be bound by the covenants and obligations specified in this SOW and the MSA terms and conditions found at: <https://www.civicplus.com/master-services-agreement>.

IN WITNESS WHEREOF, the parties have caused this SOW to be executed by their duly authorized representatives as of the dates below.

Client

CivicPlus

By:



By:

Name:

Laurie E. Tietjen

Name:

Title:

Director of Finance

Title:

Date:

8/24/2022

Date:

