

Date: November 28, 2022
Amount: \$43,500
Account Number: 8590-1650

EXPLANATION TO COUNCIL BILL

ORIGINATING DEPARTMENT: Technology Services

PURPOSE: For the purchase, installation, and maintenance of CivicGov software by CivicPlus to be used for permitting, licensing, inspections, code enforcement, and plan reviews.

REMARKS: Currently, the City uses Accela Civic Platform for permitting, licensing, inspections, code enforcement, and plan reviews. We would like to switch to CivicGov from Accela Civic Platform for the following reasons:

- CivicGov's annual licensing/support cost is about half the cost of Accela's annual cost for their "cloud" version, which we were planning to move to from our on-premise version. CivicGov's annual cost is even about \$20,000 less than the current Accela on-premise cost. Accela is licensed by users, so there is a limited number; whereas, CivicGov has an unlimited number of users.
- Accela is highly customizable via scripting and expressions, but requires a great deal of time and specialized knowledge, such that we've been paying a third party \$20,000/year for assistance with Accela the last few years. Not as much customization will be necessary with CivicGov because of the way it was built.
- We use a handful of other CivicPlus products that CivicGov will integrate seamlessly with. These products include SeeClickFix, Cartegraph, and Municode.
- The one employee who knows Accela could be retiring within a handful of years. Accela is a difficult program to learn and training new administrators will be resource intensive. Switching to CivicGov will give all of us in Technology Services a chance to learn an easier-to-use software.
- All of CivicGov's permits/licenses are available online without customization. With Accela, record types need some configuration changes before a permit/license can be available online. Because of this, we only have a few Accela permits/licenses online right now.
- The user interface for CivicGov is much more user-friendly than the new user interface for Accela Civic Platform.

PROJECTED FUND BALANCE BEFORE AMENDMENT –	\$ 267,715.32
GENERAL FUND (COMPUTER NETWORK RESERVE)	
AMENDMENT TO/APPROPRIATION FROM FUND BALANCE	\$ (43,500.00)
PROJECTED FUND BALANCE AFTER AMENDMENT –	\$ 224,215.32
GENERAL FUND (COMPUTER NETWORK RESERVE)	

THIS ORDINANCE HAS BEEN CERTIFIED THAT THE FOREGOING CONTRACT OR ORDER IS WITHIN THE PURPOSE OF THE APPROPRIATION TO WHICH IT IS TO BE CHARGED, AND THAT THERE IS AN UNENCUMBERED BALANCE TO THE CREDIT OF SUCH APPROPRIATION SUFFICIENT TO PAY THEREFORE.

