Tennis/Pickleball Pilot Program



What was the Pilot Program?

- Court 7 in the bubble is used for pickleball while 8 & 9 are used for tennis.
 - 2 courts for pickleball & 2 courts for tennis
- Patrons will be made aware of side-by-side play by notices when they reserve a court as well as thru website/social media.



Goal of Pilot Program

- Test side by side play in the bubble to determine compatibility
- Collect data to help inform court usage policy for 2023-24 indoor season
 - Survey participants



Findings of Pilot Program

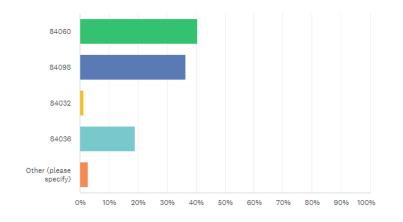
- 94 surveys started with 74 completed
- 85 by those that participated and 9 by those that wanted to just provide feedback
- Results are for the 74 surveys considered complete



Complete Responses

What is your primary residence zip code?

Answered: 74 Skipped: 0

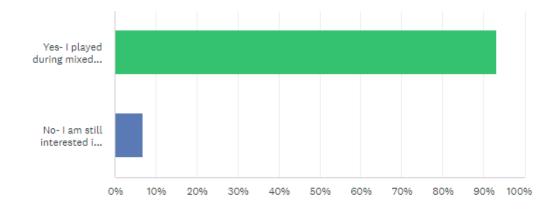


ANSWER CHOICES	•	RESPONSES	•
▼ 84060		40.54%	30
▼ 84098		36.49%	27
▼ 84032		1.35%	1
▼ 84036		18.92%	14
✓ Other (please specify)	Responses	2.70%	2
TOTAL			74



Are you completing this survey after playing during a designated mixed use time?

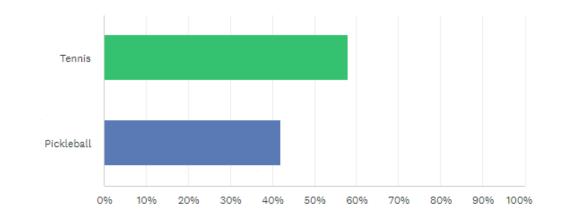
Answered: 74 Skipped: 0



ANSWER CHOICES	•	RESPONSES	•	
 Yes- I played during mixed use 		93.24%	69	
 No-I am still interested in providing feedback 		6.76%	5	
TOTAL			74	PARK CI

Which sport did you play during mixed use?

Answered: 69 Skipped: 5

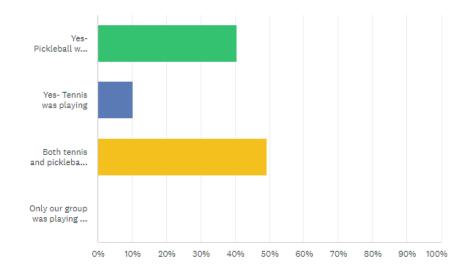


ANSWER CHOICES	RESPONSES	•
✓ Tennis	57.97%	40
✓ Pickleball	42.03%	29
TOTAL		69



During your court time, was tennis or pickleball also playing on other courts?

Answered: 69 Skipped: 5

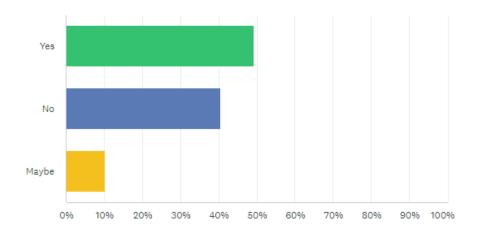


ANSWER CHOICES	 RESPONSES 	•
 Yes- Pickleball was playing 	40.58%	28
✓ Yes- Tennis was playing	10.14%	7
 Both tennis and pickleball were playing 	49.28%	34
 Only our group was playing in the bubble 	0.00%	0
TOTAL		69



Would you play again/ continue to play if mixed use was offered more in the future?

Answered: 69 Skipped: 5



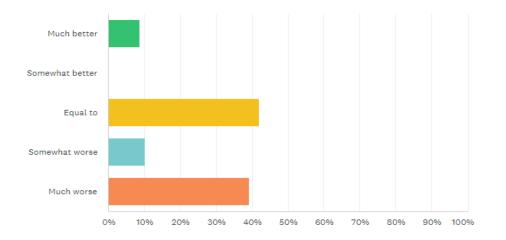
ANSWER CHOICES	* RESPONSES	•
 Yes 	49.28%	34
▼ No	40.58%	28
 Maybe 	10.14%	7
TOTAL		69
TOTAL		69



Comments (47)

How would you rate your overall experience playing during mixed use vs. when the same sport is on all courts?

Answered: 69 Skipped: 5

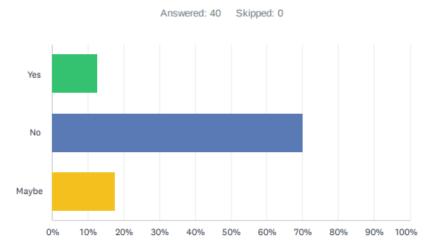


ANSWER CHOICES	•	RESPONSES	•
 Much better 		8.70%	6
✓ Somewhat better		0.00%	0
✓ Equal to		42.03%	29
 Somewhat worse 		10.14%	7
 Much worse 		39.13%	27
TOTAL			69



Comments (48)

Q7 Would you play again/ continue to play if mixed use was offered more in the future?



ANSWER CHOICES	RESPONSES	
Yes	12.50%	5
No	70.00%	28
Maybe	17.50%	7
TOTAL		40



#	WHY OR WHY NOT?
1	Played right next to pickle ball and way too loud, to the point of being distracting and ultimately giving me a headache. The acoustics in the bubble seem to amplify the pickle ball sound.
2	It's just too loud
3	The cacophony of sounds was sensory overload
4	Pickleball noise is too loud.
5	As a last resort
6	Too loud for tennis players in a match
7	Too loud, cannot concentrate. Pickleball nets left on two tennis courts, not putting the equipment away.
8	I really didn't see any problem with it at all
9	It breaks concentration and it is very loud
10	I can't even hear the score with all the noise from pickle echoing in the bubble
11	No way would I pay to play in bubble next to pickle ball. Can't believe I did today.
12	I would play since I think it is nice to have both sports supported
13	It's too loud to hear communication with partner, not only for point play but in regard to safety as well. For example "heads up" or "look out"

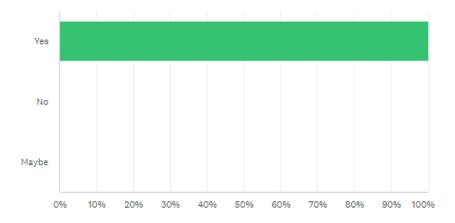


14	Noise		
15	Too loud. Players were courteous but paddle and racquet were loud	29	Only if was my only option, it was not a fun experience. I have been playing for many years at
16	It was impossible to hear my tennis partner, hear calls being made during points, or even hear		the MARC and today was not enjoyable at all.
	if someone was trying to warn about a ball rolling onto the court, which is hazardous! The noise level coming from the pickle ball courts was so loud, my ears actually hurt after playing next to them for two hours. It was honestly the worst tennis experience I've ever had.	30	Way too loud in the bubble. Noise needs space to disperse more effectively. Try court 4 in the main building but inside the bubble the echo was awful. We couldn't hear each other ,calls,calling scores etc. Way too loud. You should have someone come in and see for
17	Way too loud		yourselves. Intolerable
18	The pickleball was extremely loud and distracting including kids who were yelling and screeching. It was very hard to even hear the scores of our games. I came out with a headache. Extremely unpleasant experience.	31	It's too loud and distracting. Very hard to concentrate and don't usually have a problem concentrating on my tennis game. Could not hear opponents calls or a "let" because pickle sound is too loud
19	Pickle ball sounds hurt my ear end it's too loud and I have to yell out my score	32	Playing tennis next to Pickleball is extremely loud and disorienting. There are better ways that I could use my time.
20	It was very loud in the bubble. Hard to hear my partner. Hard to hear ball hit racquet. Hard to hear score calling	33	Hoping that we could adjust but hearing my partner serve or talk was very difficult.
21	Too distracting. Too loud can't hear my tennis ball	34	Don't have a choice
22	The noise is extremely distracting. Very difficult to concentrate and hear	35	It was so hard to concentrate
23	It was fine with one pickle ball court playing, but when two came out to play it was really loud	36	I like tennis
24	Indoors Pickleball ball noise is truly annoying	37	So noisy! But very nice group of people!
25	Pickle ball strike very noisy. Players very noisy.	38	It was a horrible experience, the pickleball in the bubble is so loud, I left with a migraine
26	Noise level		
27	It was very load and distracting to have the pickle ball sound next to me.		
28	We had tennis on courts 8/9. PB was ok court 7. I am not easily distracted when I play. Kids and dogs and phones don't bother. Playing tennis next to PB was not fun. We couldn't hear our opponents call out the score. We couldn't hear line calls. I literally couldn't wait to leave because the noise from the PB paddles was so loud. It did not work for tennis.		PARK CITY

Pickleball Player Responses

Would you play again/ continue to play if mixed use was offered more in the future?

Answered: 29 Skipped: 0



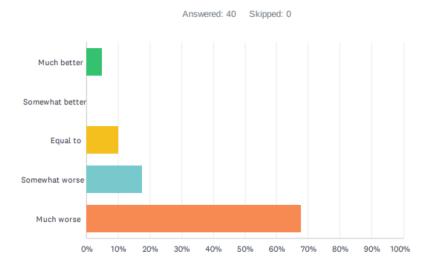
ANSWER CHOICES	RESPONSES	•	
✓ Yes	100.00%	29	
▼ No	0.00%	0	
✓ Maybe	0.00%	0	PARK CI
TOTAL		29	1884

Pickleball Player Responses

#	WHY OR WHY NOT?
1	Although the tennis players were doing a lot of yelling and laughing, I'm OK playing with them
2	Love to play and not enough opportunities
3	There was no issue
4	Mixed use play is equally enjoyable.
5	There were no issues
6	Mixed play doesn't take away the enjoyment of playing
7	Any opportunity is welcome
8	So much more flexibility
9	Playing next to tennis players was no different than playing alongside Pickleball players. The Playing the stereo is equally enjoyable.



Q8 How would you rate your overall experience playing during mixed use vs. when the same sport is on all courts?



ANSWER CHOICES	RESPONSES	
Much better	5.00%	2
Somewhat better	0.00%	0
Equal to	10.00%	4
Somewhat worse	17.50%	7
Much worse	67.50%	27
TOTAL		40



WHAT FACTORS INFLUENCED THIS RESPONSE?
Noise from pickle ball, especially given acoustics of the bubble was awful.
Everyone is nice. It is just a bit loud. We were on 9 no one on 8 and pickle on 7. The noise is annoying
The sounds of multiple pickle balls in addition to the shouting by the players on the court. Tennis players are also guilty of shouting and that bothers me as well but in conjunction with the pickle balls it's quite a lot. I was ok for the first hour of play and held my focus. After the hour and into the rest of my court time I had a physical response of nausea, vertigo, headache, etc that was absolutely due to sensory overload. The shouting was especially amplified in the bubble.
Noise
Pickleball is much louder than tennis and tends to be more social - a lot of yelling
Pickleball activity is more of a social gethering with loud plastice balls making a disturbing sound.

7	It's very very distracting
8	Way too loud. Dangerous as I cannot hear balls and racquets in higher level tennis.
9	Well, it is noisier, but it did not bother me personally too much.
10	Especially in the bubble where sound echoes it is very loud.
11	Overall noise. Players were nice but if people were loud it would have contributed to additional noise. You can't hear tennis players call let's or ball under your feet.
12	The noise level, both of the ball strikes and the actual volume of player voices during play. There were also children playing pickle ball with the adults during this reservation, and they were literally screaming and yelling for the duration of their time on the court.
13	Court etiquette by pickle ball players. Came onto our court while we had points in play to retrieve their ball. We had to stop play and redo points. It was really frustrating.
14	It's already hard to hear in the bubble and it was so much worse with the loud sounds of the pickleballs hitting the paddles.
15	Noise
16	Noise level
17	Pickle ball
18	Noise
19	Loud!
20	Pickle ball noise
21	Pickle ball hitting is too noisy. Being more of a social sport, the players are very loud.
22	Sound, hard to hear your opponent ping off racquet



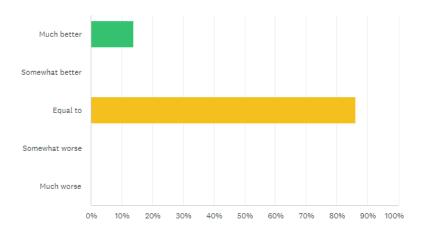
23	Noise
24	The noise. It was horrible. I honestly didn't think it would be bad but it was beyond horrible. We couldn't hear the scores during tennis. We couldn't hear our opponents make line calls. We couldn't even chat between games. Not fun.
25	It was so noisy it was hard to think about our tennis game, and for at least 1/2 of the time only one of the two pickleball courts was being played on with 4 people, then 2 players came on the other court,I can't even imagine how loud it would have been if there were 8 people on both pickleball courts. We felt like we had to tell the score out. I had a bit of a headache from the noise after 2 hours. I have been playing on Monday mornings for many years and we couldn't wait to be done today.
26	See above Noise level unacceptable
27	Noise- constant sound made worse by echo in bubble
28	Too much noise, simply put. Strategies that are utilized during tennis—like listening for when your partner hits their serve—cannot be used when there is Pickleball being played next to you. It's much harder, if not impossible, to make calls to whether the ball is in or out in a way that everyone can hear. It is harder to remember the score with so much distraction.
29	The sound of the pickle balls in the bubble echos making it hard to hear unless you're very close to your partner.
30	Very lowed, bubble is noisy, but not as bad when not mixrd play
31	Way to much noise
32	Noise
33	Noise
34	The noise from the pickleball



Pickleball Player Responses

How would you rate your overall experience playing during mixed use vs. when the same sport is on all courts?

Answered: 29 Skipped: 0



ANSWER CHOICES	 RESPONSES 	•
 Much better 	13.79%	4
✓ Somewhat better	0.00%	0
✓ Equal to	86.21%	25
✓ Somewhat worse	0.00%	0
 Much worse 	0.00%	0
TOTAL		29



Pickleball Player Responses

#	WHAT FACTORS INFLUENCED THIS RESPONSE?
1	Both pickleball and tennis players were talking and seemed to be enjoying playing.
2	I felt no difference
3	We all got along
4	To me, it doesn't matter who's playing on the other car to concentrate on the court on playing on
5	The game is equally enjoyable whether I play next to pickleball or tennis players.
6	There was absolutely no difference and zero impact
7	Everyone got along fine
8	Everyone got along The tennis players laughed and talked, and that did not bother me.
9	I find the playing experience equally enjoyable.
10	It's equally fun to play with both sports
11	Tennis is so quiet 😃
12	Playing next to tennis players or pickleball players is equally enjoyable.
13	None really I thought it was fine
14	Great atmosphere



Additional Pickleball Player Comments

#	RESPONSES
1	Let's go!
2	Keep doing it
3	So fun!
4	The 4 tennis players in the court next to us were laughing and talking and were verbally louder than we were but it did not diminish the enjoyment of playing our games.
5	The tennis players who, by the way, only played half an hour of mix s time were very noisy, laughing and having fun but that is okay. We are not playing a high level of professional sport hereare we?!
6	The four women playing on the tennis court next to us. We're having a great time and making a lot of noise, yelling, and laughing. It doesn't bother us because we can concentrate but it's interesting that they think we are noisy.
7	Of course it it works fine as it does in most of the tennis stroke, pickle ball clubs all across the country- as you well know!
8	Hope mixed use play continues.
9	No
10	The last hour of play from 2-3 pm there were no tennis players on courts 8 or 9. What a shame - I'm sure there were PB players who would have been happy to play.
11	The first hour we played there were two Pickleball Court being used and two tennis courts being used. The second hour neither of the tennis courts were not being used. Sadly, I think they would've been used if it had been open for Pickleball players. So Pickleball players were not allowed to play which is unfortunate and the Marc did not make any money on the courts which is also unfortunate
12	Mixed use play is excellent
13	I would like to see this program continued
14	I noticed the tennis group was as verbally expressive as the pball group!
15	I'm grateful for the additional pickleball hours in the bubble.
16	Appreciate you trying this out
17	No
18	fun
19	I hope the MARC continues to offer mixed use play in the bubble and expands the program.
20	Everything seemed to go smoothly. I know the pickleball players were all happy to be playing. We were on court 7A & 7B.
21	I thought I'd was fine , happy tookay side by side
22	Really enjoyed everyone who was here



Additional Tennis Player Comments

#	RESPONSES	13	I just don't think mixed use is a good idea.
1	I play both sports and enjoy both. More tennis for sure		If we had been playing an actual USTA league match or taking a lesson/clinic from a tennis
2	2 Really in support of all sports that bring community together! That said, my tennis experience (I game that I really enjoy!) was hampered by being in the same space during pickle ball play. I'm glad I had an opportunity to experience this first hand! I hope court times can be navigated so each sport gets their separate time on the indoor courts.		pro, I would expect people to demand refunds due to the detrimental effect of the noise coming from the adjacent pickle ball courts. As it is, I feel like I wasted my money today playing recreationally.
		15	It was so loud my partner and I couldn't hear each other on the court during points. Our game suffered because we couldn't communicate. It was challenging to focus at all.
3	Just feel 2 can not coexist 16	16	It is a terrible idea to have tennis and pickleball playing at the same time in an indoor facility.
4	I love both sports. Its just had when theyvare so coose.	·	Please do not take our court time.
5	Not at all a good experience	17	I wish they would build a facility for pickle ball people in the winter. I play pickle ball too but it's just too noisy.
6	Please keep the court times separate.	18	I have nothing against pickle ball. It just is hard to play in bubble when pickle ball on other
7	I did not mind the pickle ball noise.		courts. VERY HARD to hear
8	Thanks	- 19	Tennis is not even close to full capacity in its operation at the Marc. We are Theo not tennis facility indoor in Summit county.
9	It just doesn't work for mixed use because of the noise level I tried it again on Wednesday afternoon and again we couldn't hear one another and after awhile the noise gives you a headache	20	Pickleball needs its own space or to be allotted its own time on shared space. Mixed use time is not the solution for tennis, which is traditionally played in a more quiet environment. Particularly in the bubble which exacerbates the noise with its echo.
10	I won't ever do this again.	21	No
11	If it was a usta sanctioned league or tournament match, it might change my view.	22 No	No
	You need to be able to hear the tennis ball, and you absolutely cannot because the pickle ball comes off with such a loud noise	23	Mixing tennis and pickle ball is not recommended. especially in the bubble where echoing is a
12			problem. I could not hear the score being called out on courts 8 and 9.



Additional Tennis Player Comments

24	Pickle ball should be played on gym floors
25	I have supported the MARC and invested a lot of money the few years that I have lived in PC. I hope we can return to the way it was. Thanks !
26	I am a pickleball player as well as a tennis player. But having the PB a players next to the tennis courts INSIDE did not work.
27	I have been playing tennis at the MARC for a long time, have had a MARC pass for many years, participated in clinics, lessons, tennis camps, even played in the bubble when it was very cold as they remodeled the MARC. It is has been a great tennis facility, I am very disappointed that now some of the courts are being used for pickleball instead of tennis court time is hard enough to get for tennis. Plus I have to wonder if all the pickleball players are from Summit County or have 2nd homes here, if not do they should pay out of county rates and shouldn't be able to book courts that far in advance which actually I think should also apply to tennis players as well. More and more people are moving here. I hope that a pickleball facility will be built
28	I think most of us had close to a headache after listening to the sound of echoing ball in that bubble. I think it's very hard to play next to them inside. Outside is another story as long as everyone maintains proper court etiquette. April is not the most indicative month for testing this program because many people travel and courts not used as much and with Radek injured tennis players now have access to his court inside.
29	I'm finally recognizing why there are strict rules at tennis tournaments for when people can cheer and move about the stands. Tennis takes more focus and concentration than I realized.
30	I love pickle ball but the two sports together is really hard in the bubble. Maybe we would just adjust? I understand trying to get them more time on courts but that was hard. Additionally, there was a photographer for social media on our court taking photoswe wouldn't have minded had he waited for the point to finish and asked if we minded if he took a few photos. Instead he walked around from each corner of the court during two full games. It was more distracting just to have him wandering around than if he would have asked.
31	Stay in gym, don't mix well, bad enough playing net outdoors. Just a different game, hard to bend them
32	Please do not continue this
33	No
34	It is no problem playing outside together but in rh bubble the sound of the pickleball is so loud and it echos all over the bubble. I am not an overly sensitive person to sound but that truly was a terrible experience.



Questions/Comments

